

Customer feedback form

Tell us what you think



Contact us

Return form to:

- 📍 Customer Feedback
GPO Box 1669, Adelaide SA 5001
- @ housingfeedback@sa.gov.au
- 🖱️ www.housing.sa.gov.au
- ☎️ 131 299
- 📍 Visit one of our SA Housing Trust offices
- ☎️ Maintenance enquiries 131 288

National Relay Services

- 🖱️ www.housing.sa.gov.au/NRS

What happens to my feedback?



We will find the right person to look into your suggestion. We will tell you what happens with your **feedback**.



We will share your **compliment** with the person or area.



We will pay attention to your complaint right away and try to find a solution. We will tell you what happens with your **complaint**.

If you are not happy with our response, you can contact:

Ombudsman SA

- ☎️ (08) 7322 7020
1800 182 150 (outside metro)
- 📍 PO Box 3651, Rundle Mall
Adelaide SA 5000
- @ ombudsman@ombudsman.sa.gov.au
- 🖱️ www.ombudsman.sa.gov.au

Health and Community Services Complaints Commissioner

- ☎️ (08) 8226 8666
1800 232 007 Country SA (land line)
- 📍 PO Box 199, Rundle Mall
Adelaide SA 5000
- 🖱️ www.hcscs.sa.gov.au

For more information, call 131 299

Please do not use this form to report antisocial behaviour. If you wish to report public housing antisocial behaviour visit: www.housing.sa.gov.au/Reportit



Government of South Australia
SA Housing Trust

Customer feedback form



Tell us what you think

Full name:

Address:

Postcode:

Phone:

Email:

Date:

I am a (tick box)

SA Housing Trust customer

SA Housing Trust customer proxy

Other e.g. neighbour/private homeowner/
support person or other (please specify):



Feedback



Compliment



Complaint

What would you like to tell us?

What would you like to happen?

Contact me by: (tick box)

Phone

Email

Letter

We collect, manage, use and disclose personal information in accordance with the Information Privacy Principles Instruction.

What you tell us is private.

We only use the ideas to help make our services better.